Alice D. Hoag, M.S., LPC 350 Ansley Rd., Demorest, GA 30535 Phone: 706-768-9053 FAX 706-778-1795 www.hoagcounseling.com

ADULT PERSONAL INFORMATION

Name	Today's Date	
Date of Birth Age:	Email address*:	
Home Address	City	ZIP
Phone Numbers: Home Please indicate whether I may leave a mes Calls will be discreet, but please indicate as *Note: I do not make appointment reminder	Cell Cellsage: Home phone Y / N Cell p	Work Work phone Y / N
Name of Employer		
Address of Employer:		
Highest Education Completed (circle): Some	e High School High School Ass	sociates Bachelor Post Grad
Name & Address of Insurance Company If you have mental health coverage through participating insurance carriers, please com	your health insurance company an	
Who referred you to this office? If referred by a doctor or another clinician, v	would you like for us to communicat	te with one another? Y/N
Person(s) to notify in case of any emergency *Please note: I will only contact this person signature to indicate that I may call if neces	:Pl if I believe it is a "life-or-death eme ssary: (Your signature):	hone: rgency." Please provide your
<u>Counseling Questions:</u> Have you ever received counseling or consul	Ited a psychiatrist, psychologist or r	nental health professional? Y/N
If so, approximately when & with whom?		
Did you find counseling helpful?		
Reason you terminated counseling		
Please briefly describe the main reason for ye	our visit today?	
What would your life be like if this problem we	ere no longer an issue for you?	
What are your goals for therapy?		
How long do you expect to be in therapy in or to accomplish them on your own)?		
Medical History:		
Please explain any significant medical proble	ems, symptoms or illnesses:	
Previous medical hospitalizations (approxima	ate dates and reasons):	

Previous psychiatric ho	ospitaliz	zations	(approximate of	dates and re	easons):				
Current medications (u	se bacl	k of for	m if more spac	e is needed).					
Current medications (use back of form if more spontage Dosage			Purpose				Name of Prescribing Doctor			
Approximate Height:			Approximate	Weight:			Gende	er:		
Briefly describe your di										
Energy december your di	or and	0,10,0,0								
Do you smoke or use to Do you consume caffei Do you drink alcohol? Do you use any non-pr Have any of your friend Have you ever been in	ine? Y/N escripti ds or fai	Y / N If If yes, on drug mily me	yes, how much how much per gs? Y/N If you be written	h per day? _ day? es, what kin concern ab	ids and	l how o	often?	e? <u>Y/N</u>		
Mental Health Sympto	oms:									
Please indicate any sy		s past &	& present on a	scale from (0 (neve	er) to 5	(all the ti	me/severe):		
DIFFICULTY WITH	Now	Past	DIFFICULTY V	WITH	Now	Past	DIFFICU	JLTY WITH	Now	Past
Depression			Anxiety				Intense Fears			
Feeling Hopeless			Irritability				Nightmares			
Loss of Interest			Agitated/Restle	ess			Feeling Numb/Detached			
Sleep too much			Fidgety				Easily Startled			
Sleep too little			Angry/Resentful				Obsessi	ve Thoughts		
Excessive weight gain			Argumentative Repetitive Behaviors							
Excessive weight loss			Dizziness Overly Stressed							
Low Energy/Fatigue		Headaches Sexual Concerns								
Memory Loss	mory Loss Shortness of Breath Domestic Violence									
Poor Concentration	or Concentration Chills or Hot Flashes Legal Problems									
Social Isolation	ocial Isolation Heart Racing/Chest Pain Financial Problems									
Grief			Muscle Tensio	n			Drug Us	е		
Mood Swings			History of Hea	d Injury			Alcohol	Use		
Episodes of Crying			Blackouts				Chronic	Pain		
Thoughts of Death	oughts of Death Completing Tasks Problems at Work									
Self Mutilation/Harm	If Mutilation/Harm Hyperactive Problems at Home									
Suicide Attempt	cide Attempt Paying Attention Problems with Friends									
Thoughts of Hurting Someone Else										
Family, Relationships Mother's age (or age a	<u>, Socia</u> t death)	l Supp	ort & Self-Car How would	<u>e:</u> you describ	e your	relatio	nship wit	h your mother?		
Father's age (or age at	death)		_ How would y	you describe	e your	relatio	nship with	n your father?		

Briefly describe any history of abuse, neglect and/or trauma:		
Please indicate if there is a <u>family</u> history of any of the following (if there is, please indicate relationship to you: father, grandmother, uncle, etc): Alcohol/substance abuse, anxiety, bi depression, domestic violence, eating disorders, hyperactivity, learning disabilities, legal to breakdown," obesity, obsessive compulsive behavior, sexual abuse, schizophrenia, suicide to be a suicide to b	ipolar disord rouble, "ner	der, vous
Currently in a relationship? Y / N If yes, for how long? Relationship Satisfact		Excellent 3 4 5 6 7
Married/Life Partnered? Y / N If yes, for how long? Name of partner		
Occupation of partner Employer		
Previously Married/Life Partnered? Y / N If yes, length of previous relationship(s)		
Do you have children? Y / N If yes, list names/ages:		
Describe any problems any of your children are having:		
List the names/ages of those living in your household:		
Current level of satisfaction with your friends and social support (1=poor, 7=excellent): 1 Please list the names of those you consider your close friends who you can lean on in time		
What are some of your strengths?		
Is spirituality important in your life? Y / N Please explain:		
Do you actively participate in a place of worship? Y / N If yes, where?		
Do I have your permission to pray with you during our sessions? $\underline{Y/N}$		
Final Question:		
Is there anything else I should know about you and/or your circumstances before we begin so, please specify:	า our work to	ogether? If
so, please specify: Signature (guardian, if client is unable to sign)	(Date)	8/16

Alice D. Hoag, M.S., LPC

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INFORMATION, AUTHORIZATION, & CONSENT TO TREATMENT

I am pleased that you have selected me to be your counselor, and I am sincerely looking forward to assisting you. This document is designed to inform you about what you can expect from me regarding confidentiality, emergencies, and other details regarding your treatment. Although this document is part of an ethical obligation to my profession, more importantly, it is part of my commitment to you to keep you fully informed of every part of your counseling experience. Please know that your relationship with me is a collaborative one, and I welcome any questions, comments, or suggestions regarding your course of therapy at any time.

I. Background Information

I am a Licensed Professional Counselor, licensed by the State of Georgia, and a member of the American Association of Christian Counselors (www.aacc.net). I am also a Certified Professional Counselor Supervisor through the Licensed Professional Counselor's Association of Georgia (www.lpcaga.org), and Board Certified Professional Christian Counselor, through the Board of Christian Professional and Pastoral Counselors (www.thebcppc.com). I received a Bachelor of Arts degree in Psychology, a Master of Science degree in Applied Behavioral Studies with an emphasis in Marriage & Family Therapy, and am currently working on my Doctorate of Education (Ed.D.) in Community Care & Counseling - Marriage & Family Counseling. Additionally, I continue to receive ongoing training to be most effective as a counselor.

Please see my website (<u>www.HoagCounseling.com</u>) for more information on me, my work experience and my theoretical views.

II. Client Participation

For therapy to be most successful, it is important for you to take an active role. This means working on the things you and I talk about both during and between sessions. Generally, the more of yourself you are willing to invest, the greater the return. Along those lines, it will be in your best interest to be as open and transparent as possible. My role is not to judge or condemn, but rather to come alongside to do whatever I can to help you achieve your goals. Withholding unpleasant issues from your past may feel safe, but it results in prolonging the time necessary to achieve the healing and restoration you desire.

It is my policy to work <u>with</u> you toward your goals. I will not do the work <u>for</u> you. It is my intention to empower you in your growth process so that you can face life's challenges in the future without me. I also do not believe in prolonging therapy if counseling does not seem to be helping. If this is the case, I will direct you to other resources that will be of assistance to you. Your personal development and healing are my number one priority. I encourage you to let me know if you feel that transferring to another therapist is necessary at any time. My goal is to facilitate healing and growth, and I am committed to help you in whatever way produces maximum benefit.

III. Confidentiality, Limits of Confidentiality & Records

Your communications with me will become part of a clinical record of treatment, and it is referred to as Protected Health Information (PHI). I do not have electronic storage of your PHI. Your paper PHI will be kept in a file stored in a locked cabinet. Additionally, I will always keep everything you say to me completely confidential, with the following exceptions:

- (1) you direct me to tell someone else and you sign a "Release of Information" form;
- (2) I determine that you are a danger to yourself or others;
- (3) you report information about the abuse of a child, an elderly person, or a disabled individual who may require protection; or
- (4) I am ordered by a judge to disclose information. If for some unusual reason a judge were to order the disclosure of your private information, this order can be appealed, and I will do everything in my power to keep what you say confidential.

IV. Professional Relationship

Psychotherapy is a professional service I provide to you. Because of the nature of therapy, your relationship with me must be different from most relationships. It may differ in how long it lasts, the objectives, or the topics discussed. It must also be limited to only the relationship of therapist and client. If you and I were to interact in any other ways, you would then have a "dual relationship," which could prove to be harmful to you in the long run and is, therefore, unethical in the mental health profession. Dual relationships can set up conflicts between the therapist's interests and the client's interests, and then the client's (your) interests might not be put first. In order to offer all of my clients the best care, my judgment needs to be unselfish and purely focused on your needs. This is why your relationship with me must remain professional in nature.

Additionally, there are important differences between therapy and friendship. Friends may see your position only from their personal viewpoints and experiences. Friends may want to find quick and easy solutions to your problems so that they can feel helpful. These short-term solutions may not be in your long-term best interest. Friends may also *need* to have you do what they advise. A therapist offers you objective choices and empowers you choose what is best for you. A therapist helps you learn how to solve problems better and make better decisions. A therapist's responses to your situation are based on tested theories and methods of change.

Therapists are required to keep the identity of their clients a secret. As much as I would like to, I will not address you in public unless you speak to me first. I also must decline any invitation to attend gatherings with your family or friends, or to accept "friend" requests on Facebook or any other social media. However, you may follow me professionally on my blog at www.alicehoag.com, as I occasionally post on personal growth topics. Lastly, when your therapy is completed, I will not be able to be a friend to you like your other friends, as you may want counseling from me sometime in the future. In sum, it is my duty to always maintain a professional role. Please note that these guidelines are not meant to be impolite in any way; they are strictly for your long-term protection.

V. Statement Regarding Ethics, Client Welfare & Safety

My services will be rendered in a professional manner consistent with the ethical standards of the Licensed Professional Counselors Association of Georgia, the American Association of Christian Counselors, and the International Board of Christian Professional and Pastoral Counselors. If at any time you feel that I am not performing in an ethical or professional manner, I ask that you please let me know immediately. If we are unable to resolve your concern together, I will provide you with information to contact the Georgia professional licensing board that governs my profession.

Due to the very nature of psychotherapy, as much as I would like to guarantee specific results regarding your therapeutic goals, I am unable to do so. However, with your participation, we will work together to achieve the best possible results for you. Please also be aware that changes made in therapy may affect other people in your life. For example, an increase in your assertiveness may not always be welcomed by others. It is my intention to help you manage changes in your interpersonal relationships as they arise, but it is important for you to be aware of this possibility nonetheless.

Additionally, at times people find that they feel somewhat worse when they first start therapy before they begin to feel better. This may occur as you begin discussing certain sensitive areas of your life. However, a topic usually isn't sensitive unless it needs attention. Therefore, discovering the discomfort is actually a success. Once you and I are able to target your specific treatment needs and the particular modalities that work the best for you, help is generally on the way.

VI. Cost of Services

These are detailed separately on the "Financial Policy" form.

VII. Scheduling Appointments & Cancellation Policy

You may schedule appointments through my website (www.vCita.com/v/alice.hoag. If you are unable to keep an appointment, please notify me at least 24 hours in advance by text (706) 768-9053, email (alice.hoag@hotmail.com), or online through my appointment scheduler. If such advance notice is not received, you will be charged \$25 for the face-to-face session you missed, or \$50 for the video conference missed. Please see my "Financial Policy" form for specifics. Your scheduled appointment has been set for you only. Please be considerate of others who may also need help.

VIII. Technology Statement

In our ever-changing technological society, there are many ways we could communicate and/or follow each other electronically. It is important to me to maintain your confidentiality, respect your boundaries, and ensure that our relationship remains therapeutic and professional. Therefore, I need to inform you of some ethical concerns:

<u>Cell phones</u>: It is important for you to know that phones and cell phones are not completely secure and confidential. Since I cannot ensure your confidentiality when we talk over the phone, I will not be discussing treatment over cell phones or land lines. If you would like me to respond to you by phone for administrative issues, please indicate the phone number you would like me to use on the Personal Information form.

<u>Text Messaging</u>. Text messages are not secure forms of communication and sending me text messages may compromise your confidentiality. I realize that many people prefer to text because it is a quick way to convey information. Please know that it is my policy to utilize texts strictly for brief topics such as appointment confirmations. Please do not bring up any therapeutic content via text to prevent compromising your confidentiality. I will do my best to respond to appointment questions before the end of the next business day, Monday through Thursday. I cannot respond to crisis messages. In the case of emergency, please follow the protocol detailed below: "In Case of an Emergency." Please indicate the cell phone number where you would like me to text you on the Personal Information form.

<u>Email, Video Conferencing, Social Media, Blogs, search engines, Client Scheduling Portal, Medical Records, etc.</u>: Please see the separate "TeleMental Health" form for details. If you would like to connect with me by video, you will need to use Skype for Business, which is a confidential, HIPAA-compliant platform for video conferences and emails. To sign up for Skype for Business, go to www.products.office.com, which will cost you \$6/month.

IX. In Case of an Emergency

My practice is considered an outpatient practice, and I am set up to accommodate individuals who are reasonably safe and resourceful. I do not carry a beeper and am available only during my regular office hours, Monday through Thursday. If at any time this does not feel like sufficient support, please let me know, and we can discuss additional resources or transfer your case to a therapist or clinic with 24-hour availability. Generally, I will return phone calls within 24-48 hours during my office hours Monday-Thursday. *I do not check my voicemail or email, nor do I answer calls on Friday-Sunday.* If you have a mental health emergency, I encourage you NOT to wait for a call back, but to do one or more of the following:

- Call the Georgia Crisis & Access Line (1-800-715-4225) or email them at www.mygcal.com
- Call Laurelwood Hospital at 770-531-3800 or Peachford Hospital at 770-454-5589
- Call 911 or go to your nearest emergency room

X. Consent to Treatment (please initial each statement)

- I voluntarily choose to participate in psychotherapy and I understand that I may pause or terminate my therapy at any time without penalty.
- I have read the "Limits of Confidentiality" on page 2 of this document. I understand I have a right to confidentiality in therapy and that information about me or my therapy may not be released to another party without my written permission, except for my safety or the safety of others.
- I have reviewed the office's Notice of Privacy Practices (available at www.hoagcounseling.com), which explains the terms of HIPAA, the Federal Law that protects my Medical Records.

I (Alice) am sincerely looking forward to facilitating you on your journey toward healing and growth. If you have any questions about any part of this document, please ask me.

Please sign, print, and date below indicating that you have read and understand the contents of this form, agree to the policies of your relationship with me as your therapist, and authorize me to begin treatment with you.

					Client
Signature (or responsible party, if minor)	Clier	nt Name (Please Print)	Date	12/17	

Financial Policy

To keep my fees as low as possible, I do not have staff to schedule appointments, file most insurance claims, or follow up with billing. Payment in full is due at the end of each session, unless insurance reimbursement has been verified prior to the session (see below). I accept cash, local checks (payable to Alice Hoag), credit and debit cards. Please note that there is a \$25 fee for any returned checks.

Usual and Customary fees:

Services eligible for insurance reimbursement (see "Insurance" section below):

- Initial Diagnostic Interview (60 minutes) @ \$100/session, payable in full at time of booking
- ➤ 45 Minute Session for an established client @ \$75/session

You will need to check with your insurance company to determine your co-pay or co-insurance amount. Your first session is payable in full so I can file your claim and determine what they will actually cover.

Services NOT eligible for insurance reimbursement (includes 25% discount for no insurance paperwork or claims):

- Initial Diagnostic Interview (60 minutes) @ \$75/session, payable in full at time of booking
- ➤ 60 Minute Session for an established client @ \$75/session

Individual Life Coaching, including Relationship, Divorce Recovery, and Life Transition Coaching:

➤ 60 Minute Session @ \$75/session

Group Life Recovery Coaching, including Self-Compassion training, Couples Communication Training groups, Depression and Anxiety Recovery groups, Divorce Recovery groups:

> 8-week, 2-hour groups @ \$40/week (\$320 prepaid at first session), maximum 12 people per group

Additional services not covered by insurance, and payable at the beginning of next session:

- > Telephone Calls (Any call 5-15 minutes) @ \$1.50 per minute from beginning of call
- ➤ No Show / No 24-hour Cancellation notice @ \$25

Additional services not covered by insurance, which must be pre-paid at time of your written request/authorization:

- > Report Preparation for schools, insurance, court, Social Security @ \$150/hour, minimum 1 hour
- Court @ \$150/hour including travel and preparation time, 8-hour minimum
- > Deposition/Hearing services @ \$150/hour including travel and preparation time, 8-hour minimum
- > Face-to-face meetings with other professionals @ \$150/hour including travel time, 2-hour minimum

Insurance:

<u>Insurance Companies</u>: I am a participating provider for the following insurance companies, and file claims for these companies only: Aetna, Anthem, Beacon/Value Options, Blue Cross & Blue Shield, Cigna, Coventry/MHNet, Humana/LifeSynch, Northeast Georgia Health Partners, Optum/United HealthCare, UMR

Please note: I cannot accept Medicare, Medicare Advantage, Medigap, or Medicaid insurance at this time.

If yours is not one of the above-listed insurance companies, I am not a preferred provider and you will need to proceed as a self-pay client. I can give you the paperwork you will need to file with your own insurance company, should you decide to do so.

Please contact your insurance company with any questions regarding your coverage and to obtain any necessary authorization numbers for counseling. Here are some questions to ask your insurance company:

- Do I have Outpatient Mental Health Benefits? If so, is Alice Hoag (Georgia license LPC001803, NPI 1477724540) in-network or out-of-network?
- Does my plan cover the following billing codes (CPT codes 90791, 90834, 90837, 09846, and 90847) by a Licensed Professional Counselor?
- How many sessions per year does my insurance cover?
- Is preapproval or authorization required? If so, what is the authorization #?
- Which do I have:
 - A Copay? If so, how much will it cost me for each session of outpatient counseling with a Licensed Professional Counselor?

 A Deductible? If so, How much is my deductible? \$ (You will not be a much deductible is left before my co-insurant. What is my co-insurance amount once I've met m 	ce begins? \$	to this amount)
Some employers provide an Employee Assistance Plan (EAP), whou. Knowing your insurance benefits is your responsibility. You program by talking with your Human Resources department. If you your EAP directly to ask for an authorization for counseling. They assign a counselor to you. (You may ask for me specifically by na participate in: All of the above insurance carriers plus American Bespyr, and FEI.	can find out whether your emp u do have EAP benefits, you will give you an authorization me, if you prefer.) Here are s	ployer has such a will need to call number, and will come EAPs which I
Copays and deductibles. All copays and deductibles must be paid of your contract with your insurance company. Failure on my part patients can be considered fraud. Please help me in upholding the	to collect co-payments and de	eductibles from
Filing Claims: If you are a policyholder with one of the companies company to file the paperwork directly with them. Please keep in do not enter in disputes over insurance benefits. You agree to pay insurance. I file claims on a monthly basis. Your insurance composite information directly. It is your responsibility to comply with their reclaim is your responsibility whether or not your insurance company contract between you and your insurance company; I am not party	mind that payment remains you y any portion of the charges no any may need you to supply a quest. Please be aware that to y pays your claim. Your insur	our responsibility. I ot covered by your additional the balance of your
Unfortunately, you will be unable to be reimbursed for Medicare of Medicare or Medicaid services at this time.	Medicaid, as I am not eligible	e to provide
Coverage changes: If your insurance changes, please notify me bappropriate changes with my insurance claims management comp		
Missed Appointments, Late Cancellations and No-Shows: n order to provide the best care and treatment to all of my clients, make your appointment, in order to allow open appointments for o s not received, you will be charged \$25 for the session you misse reimburse for missed sessions. Your scheduled appointment has others who may also need help.	thers seeking treatment. If sud. Please note that insurance	ch advance notice companies do not
I have read, understand, and agree to the above Financia by my insurance company, as well as applicable copayme my responsibility. I agree to pay for all of these fees at the	ents, deductibles and late cand e time of service.	
 I authorize my insurance benefits be paid directly to Alice I authorize Alice D. Hoag, M.S., LPC to release pertinent when requested, or to facilitate payment of a claim. 	-	ırance company
Print Name of Client		
Signature of Client (or responsible party if minor)	Date	12/17

Alice D. Hoag, M.S., LPC

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Health Insurance Information

(Please note: Alice Hoag is NOT a Medicare or Medicaid provider at this time)

Name of Client	Date			
Home Phone				
Home Address(Street Address)	(City)	(State)	(ZIP Code)	
Relationship to the Insured (please circle): Sel-	f Spouse Child			
Name of Insurance Company		Phone	e	
Mailing Address for claims				
Name of Insured	Home Phone	Date	of Birth	
Home Address(Street Address)				
(Street Address)	(City)	(State)	(ZIP Code)	
Member ID/Policy Number	Group	Number		
Employer's Name				
Please check and complete the one which applie	es to your insurance p	olicy:		
☐ Annual Deductible (amount you must pay be	efore insurance starts t	o pay): \$, and	
Co-insurance (percentage of the fee you are	required to pay after	meeting your ded	ductible)%	
☐ Co-pay (flat amount payable instead of mee	ting a deductible and o	coinsurance): \$_		
Other (secondary) Insurance Company				
Mailing Address for claims				
Name of Insured	Home Phone	Date of Birth		
Home Address				
(Street Address)	(City)	, ,	(ZIP Code)	
Member ID/Policy Number	Group	Number		
Employer's Name	Relati	onship to Insure	t	
	Aller B. Herri M.	2 1 50 (
I authorize my insurance benefits be paid directly	y to Alice D. Hoag, M.	S., LPC for service	es provided.	
I authorize Alice D. Hoag, M.S., LPC to release prequested, or to facilitate payment of a claim.	pertinent medical infor	mation to my insi	urance company when	
Signature of Client			Date	
(or responsible party, if client is a minor)		12/1		

Alice D. Hoag, M.S., LPC

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CONSENT & AUTHORIZATION TO COORDINATE TREATMENT

If you are on prescription medication or are under the care of a personal physician, psychiatrist, or other counselor, it will be essential to have all your specialists coordinate your treatment. The following is an authorization for two-way communication between Alice Hoag and your other physical and/or mental health provider(s). Information shared is for the sole purpose of facilitating maximum care to you as the client. Please provide the necessary information and your signature with today's date as indicated below. Please note that treatment is not conditioned upon your signing this authorization, and you have the right to refuse to sign this form.

form. ************************************	thorization, and you have the right to refuse to sign this
I, (client), vauthorize Alice D. Hoag (therapist) and the following information and records obtained in the course of my to	whose date of birth is, hereby party or parties to discuss my mental health treatment reatment:
(1)	(Phone)
(2)	(Phone)
limits	Medication Management Information Medical Information (from MD only) Presence / Participation in Treatment (summary) Progress in Treatment (summary) Other
	person(s) or entity (entities) designated under (1) or (2) es (or their agents). Any disclosure of information extended ntiality.
signature also indicates that you are aware that you ha time. Additionally, if you decide to revoke this author	eve a right to receive a copy of this authorization. Your we the right to revoke this authorization in writing at any rization, such revocation must be in writing and will be rapist at the above addresses. If you wish to revoke this when you come by.
Client's Signature:	Date:
Parent's/Legal Guardian's Signature:	Date:
Therapist's Signature:	Date:
************	**************
I revoke this authorization effective	Date: 3/15